

A choice of three different fare types for your SunExpress flight:

At SunExpress, we offer you tailored services. You can choose from three fare types, each of which include different service features and ticket flexibility levels. In addition, with our Buy-on-Board concept, we offer an enhanced selection of snacks and beverages for small and large appetites at attractive prices starting from 1.50 Euro.

SunEco:

SunEco, our economic basic fare, includes a baggage allowance of 20 / 30 kg***. Additional services, such as catering or seat reservations, can be booked separately on sunexpress.com, via the SunExpress App or our Customer Service Center.

SunEco tickets are non-refundable. Longer-term rebookings are possible for a rebooking fee. Additional costs resulting from a higher fare for the alternative flight may apply.

For more flexible rebooking terms, please consider upgrading to SunClassic or SunPremium, both of which include a free rebooking option. For further details, please have a look at the fare table below.

Unless stated otherwise in the tour operator's travel confirmation, the SunEco baggage allowance also applies to tickets purchased via tour operators. On flights booked through a tour operator, a snack might be included. Please check the travel confirmation sent by your tour operator for details.

SunClassic:

The SunClassic fare differs from the basic fare in that it includes a Snack Box & 1 Still Water, a seat reservation and an additional baggage allowance of 5 kg***.

This fare also comes with SunFlex 7 for flexible rebooking without a fee until 7 days prior to departure. Additional costs resulting from a higher fare for the alternative flight may apply. For further details, please have a look at the fare table below.

SunPremium:

In addition to a baggage allowance of an extra 10 kg***, SunPremium even includes a Premium Meal as well as 2 drinks and a free choice of comfortable XLeg seats with extra legroom. Premium Access to our Inflight Entertainment system is also included. Furthermore, this fare comes with SunFlex 3 for highly flexible rebooking without a rebooking fee until 3 days prior to departure. Additional costs resulting from a higher fare for the alternative flight may apply. For further details please have a look at the fare table below.

Rebooking and cancellation rules for international flights****

International	SunEco	SunClassic	SunPremium
Rebooking*			
> 30 days prior to departure	60 € Fee + Price difference	SunFlex 7: No fee + Price difference	SunFlex 3: No fee + Price difference
29 -7 days prior to departure	100 € Fee + Price difference	SunFlex 7: No fee + Price difference	SunFlex 3: No fee + Price difference
6 days – 72 hrs. prior to departure	Not possible	60 € Fee + Price difference	SunFlex 3: No fee + Price difference
72 hrs. – 48 hrs. prior to departure	Not possible	60 € Fee + Price difference	30 € Fee + Price difference
Less than 48 hrs. prior to departure	Not possible	Not possible	Not possible
Cancellation			
> 30 days prior to departure	Not possible	50% Penalty**	25% Penalty**
29 -7 days prior to departure	Not possible	80% Penalty**	50% Penalty**
6 days - 48 hrs. prior to departure	Not possible	Not possible	80% Penalty**
Less than 48 hrs. prior to departure	Not possible	Not possible	Not possible
Infant fare (Up to 2 years of age)	15,99 € (flight price)	15,99 € (flight price)	15,99 € (flight price)
Baggage allowance***	20-30 kg	25-35 kg	30-40 kg
Excess baggage fee (Per route / purchase at Check-in)	From 10 € / kg	From 10 € / kg	From 10 € / kg
Excess baggage fee (Per route / advance purchase)*****	From 3,50 € / kg (Only bookable as a 5/10/15 or 20 kg package)	From 3,50 € / kg (Only bookable as a 5/10/15 or 20 kg package)	From 3,50 € / kg (Only bookable as a 5/10/15 or 20 kg package)

Rebooking and cancellation rules for flights within Turkey****

Domestic flights	SunEco	SunClassic	SunPremium
Rebooking*			
> 24 hrs prior to departure	180 ₺ Fee + Price difference	Only price difference	Only price difference
> 2 hrs prior to departure	180 ₺ Fee + Price difference	50 ₺ Fee + Price difference	50 ₺ Fee + Price difference
< 2 hrs prior to departure	Not possible	Not possible	Not possible
Cancellation			
> 6 hrs prior to departure	220 ₺ **	220 ₺ **	220 ₺ **
< 6 hrs prior to departure	Not possible	Not possible	Not possible
Infant fare (Up to 2 years of age)	50 ₺ (flight price)	50 ₺ (flight price)	50 ₺ (flight price)
Baggage allowance	15 kg	20 kg	25 kg
Excess baggage fee (Per route / purchase at Check-in)	40 ₺ / kg	40 ₺ / kg	40 ₺ / kg
Excess baggage fee (Per route / advance purchase)	From 10,50 ₺ / kg (Only bookable as 5/10/15 or 20 kg package)	From 10,50 ₺ / kg (Only bookable as 5/10/15 or 20 kg package)	From 10,50 ₺ / kg (Only bookable as 5/10/ 15 or 20 kg package)

*The price difference applies per passenger, per flight. Your new fare will be at least the same as for your original booking and may be more. You cannot change to a lower fare. No refund will be applicable if a lower fare is available.

** Refund to original form of payment

*** On international flights to and from Antalya, Alanya, Bodrum and Dalaman the free baggage allowance is 20 kg; from and to all other Turkish destinations you have a free baggage allowance of 30 kg. On a connecting flight (one domestic and one international flight), the free baggage allowance of the international flight applies. For connecting flights to Beirut, a free baggage allowance of 30 kg applies.

**** On a connecting flight (one domestic and one international flight) the rebooking and cancellation rules of the international flight apply.

***** Excess baggage for flights from Beirut (BEY) are excluded

Valid as of March 2022 – Subject to changes